

These are unprecedented times. There's no road-map. We're facing conversations that we never expected—or wanted—to have. As you prepare for a challenging shift, reflect on how you can practice mindfulness, so you can make it through this with empathy, compassion, and sense of service intact. Stay safe.

- Before handling difficult conversations, take a moment for one deep breath.
- Remember what you can do: you can hear concerns, explain what's happening, help prepare, and be present. These are gifts.
- Can you look for moments every day where you connect with someone, share something, enjoy something? It is possible to find little pockets of peace even in the middle of a maelstrom.
- Check your own state of being, even if you only have a moment. If one extreme is wiped out, and the other is feeling strong, where am I now? Remember that whatever your own

**state, that these feelings are inextricable to our human condition.** Accept them, don't try to push them away, and then decide what you need.

- When grieving someone you've lost, ask yourself – Am I talking to myself the way I would talk to a good friend Am I letting everything get to me? Can I step into a less reactive, more balanced place even as I move into the next thing?
- As you end your shift, think about how you'll talk to your loved ones about your worries.
  Worries are easier to bear when you share them.

Our world needs you—your expertise, your kindness, your aspirations, and your strength. We're grateful you are here.

VitalTalk is a 501c3 nonprofit social impact startup dedicated to making communication skills for serious illness part of every clinician's toolbox. Visit **vitaltalk.org** for additional resources.